



SUPREME COURT OF GEORGIA

August 1, 2019

The Honorable Supreme Court met pursuant to adjournment.
The following order was passed:

The Court having considered the 2019-2 Motion to Amend the Rules and Regulations for the Organization and Government of the State Bar of Georgia, it is ordered that Part XII – Consumer Assistance Program, Preamble and Rules 12-101 through Rule 12-109 be deleted and new Part XII — Client Assistance Program, Preamble, and Rules 12-101 and 12-102, be approved, effective August 1, 2019, to read as follows:

PART XII CLIENT ASSISTANCE PROGRAM

Preamble.

The purpose of the Client Assistance Program is to respond to inquiries from the public regarding State Bar members and to assist the public through informal methods including the resolution of inquiries that may involve minor violations of the Georgia Rules of Professional Conduct.

Rule 12-101. Client Assistance Committee.

The advisory responsibility for this program will be vested in the General Counsel Office Overview Committee.

Rule 12-102. Supervision.

The Client Assistance Program shall operate under the supervision of the General Counsel of the State Bar of Georgia. Program staff may be used to help clients understand their rights, obligations, and options.

SUPREME COURT OF THE STATE OF GEORGIA
Clerk's Office, Atlanta

I certify that the above is a true extract from the minutes of the Supreme Court of Georgia.

Witness my signature and the seal of said court hereto affixed the day and year last above written.

 . Clerk